

Senior Operational Risk Specialist

TRAININGS
RECRUITMENTS
CONSULTANCY

eppc

EPPC Albania on behalf of its client, is currently recruiting a **Senior Operational Risk Specialist**.

Major responsibilities:

- Design, implement, and enhance the operational risk management framework, ensuring it aligns with regulatory requirements;
- Develop and update risk policies, procedures, and methodologies for identifying, assessing, mitigating, and monitoring operational risks;
- Identify and assess risks associated with payment operations, fraud, cybersecurity, financial crime, vendor relationships, and new technologies;
- Conduct risk assessments for payment systems, APIs, and operational workflows, ensuring proper controls are in place;
- Investigate operational risk incidents, including payment processing failures, fraud events, or system outages;
- Facilitate root cause analysis and ensure the implementation of corrective actions;
- Develop and monitor Key Risk Indicators (KRIs) and Key Performance Indicators (KPIs);
- Provide regular risk updates to management, identifying trends and provide actionable recommendations;
- Work closely with business units to advise on risk mitigation strategies;
- Provide subject matter expertise in operational risk during new product launches, projects, or strategic initiatives;
- Promote a risk-aware culture across the organization by delivering operational risk training and raising awareness;
- Ensure compliance with regulatory requirements related to operational risk;
- Prepare and support responses to regulatory inquiries and audits;
- Develop, implement, and test business continuity and disaster recovery plans;
- Ensure the institution's resilience against operational disruptions, including system failures, cyber threats, and regulatory challenges.

Requirements for this position are:

- Bachelor's degree in finance, Business Administration, Risk Management, or a related field;
- Master's degree or certifications related to Operational risk are preferred;
- Minimum of 5 years of experience in operational risk management, audit, or compliance;
- Prior experience in the banking, financial services, e-money institutions. Strong understanding of operational risk frameworks;
- Proficiency in risk management tools and technologies;
- Excellent analytical, problem-solving, and decision-making skills;
- Ability to work collaboratively with cross-functional teams;
- Excellent knowledge of English.

How to apply:

To apply for this opportunity, please fill your application at:

<https://aplikim.eppc.al>

You will be contacted only if your CV will be qualified.