ICT Application Senior Specialist

EPPC Albania on behalf of its client, **a leading multinational biopharmaceutical company**, is currently recruiting an **ICT Application Senior Specialist Corporate Systems.**

Major responsibilities:

- Provide application-level support on core company systems, including Finance, Document Management, and Development Services;
- Collaborate effectively with internal and external stakeholders for system maintenance and improvement;
- Work closely with third-party service providers, offering end-user support in software configuration, systems testing, and documentation development;
- Interface with the Business to define Applications functional requirements, working with various teams to gather requirements and evaluate implementation alternatives;
- Support the full life-cycle of Applications change requests/projects, from analysis to deployment;
- Conduct quality checks on external systems integrator deliverables;
- Maintain operational procedures, documentation, and an internal Knowledge base;
- Drive positive business outcomes by implementing and sustaining changes across the organization;
- Cooperate with vendors and consultants for Application support, escalating issues, and managing feature requests;
- Ensure compliance with laws, regulations, and codes of conduct within the area of responsibility.

Requirements for this position are:

- **Bachelor's/Master's Degree in Computer Science, Computer Engineering, Electrical Engineering, or a related discipline;**
- Knowledge of productivity and collaboration tools (Google Workspace, M365);
- Knowledge of Integration Methodology;
- **Experience with SAP is a MUST** and other ERP systems**; (SAP S4/HANA upgrade project experience is a plus;**
- Process-oriented thinking, and analytical skills;
- Ability to interact easily with internal clients and external suppliers in a multinational environment;
- **Good knowledge of Italian language.**

How to apply:

To apply for this opportunity, please fill your application at:

https://aplikim.eppc.al

You will be contacted only if your CV will be qualified.