

Customer Service Representative through the phone *Call Center (English speaking)*

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Eppc Kosovo on behalf of its client, a leading international Business Operation Outsourcing Call Centers in Prishtina for business services in the United States and Canada, is currently recruiting several **Customer Service Representative through the phone – Call Center (English speaking individuals)**.

Essential Responsibilities:

- Provide customers with product and service information;
- Able to establish and arrange "Appointment Setting";
- Able to work well in a team based environment to accomplish assignments and achieve objectives.

Qualifications required:

- Required English language proficiency;
- Previous experience in Call Center is an advantage;
- Ability to exercise sound judgment and work independently;
- Bachelor's degree or equivalent is preferred.

Facts & Figures:

Position: Customer Service Representative through the phone;

Location: Prishtina;

Working hours: 40 hours;

Payment: Very competitive;

How to apply:

To apply for the position, please send your CV and related documents by specifying the position you are applying for, at the email address:

kosovo@eppc.al

You will be contacted by EPPC Kosovo only if your CV & support documents will be qualified by our evaluation team.